

# Defensive Driver Training Refresher **Van Standard & LWB**

This course is for van drivers who require a refresher defensive driver training course.

Driving is probably the most risky activity that your employees will undertake as part of their work. Most have learnt how to drive and passed the 'Test' many years ago, but, like any learnt behaviours, there will be room for improvement.

In line with your Duty of Care as an employer, regular assessment and training interventions are key elements of your **Driver Risk Management** programme. For high mileage, high risk or just drivers that cannot practically access web based assessments, regular refresher training is of prime importance for both safety and Duty of Care.

This course focuses on the individual needs of each driver, taking a remedial approach to support the driver with their:

- Behaviour
- Confidence
- Attitude



## Key information:

**Duration:** Half day

**Trainer Delegate Ratio:** 1-1

**Location:** Nationwide UK & Ireland

**Reporting:** Post Training Report

**Pre Training Data:** HPE Assessment / DVLA

**Road Type:** Public roads

**Equipment:** Delegate's usual vehicle

**Objective:** Refresh and sharpen driver behaviour

**Course Code:** UKRVHD

**Cost:** Call for details

- ✓ Full Post Training Report and Certificate of Training will be submitted within 48 hours of completion.
- ✓ Any risk alerts or extreme concern communicated to the client within 1 hour.

## The detailed approach is based around any pre-training data as supplied and includes:

- ⚙ Pre-training, eyesight & vehicle checks
- ⚙ Client Driving at Work Policy refresh, common risks and collision types
- ⚙ Review knowledge and experience of van driving; test knowledge of van speed and weight limits
- ⚙ Assessment drive on variety of road types
- ⚙ Demonstration drive with commentary, subject to insurance, followed by:
  - Observed drive
  - Coached drive focusing on mirrors, reversing risk, reverse bay parking, vehicle dynamics, left turns, safe loading & towing
  - Practice drive consolidating learning
  - Final feedback and embedding of learning points
  - Route planning
- ⚙ Instill the key principles of Advanced Defensive Driving (Roadcraft / Business Driver)
- ⚙ Focus on vehicle's active and passive safety systems
- ⚙ Reiterate key elements of employer's Driving at Work Policy & common collision risks



Business Driver Fleet Risk Management Limited. Registered Office: 32 Falstaff House, Bardolph Road, Richmond, Surrey TW9 2LH, UK. Registered in England number 7078081